



Hot Tips

winter 2022

from **P. Gagnon & Son, Inc.**

PERSONALLY SPEAKING

providing comfort with confidence

Dear Friends,

As the new year begins, we are thankful for the progress our community has made in fighting the COVID-19 pandemic. Still, we face many continued challenges at the beginning of 2022: supply-chain delays, the highest inflation rate in nearly 40 years, and energy prices reaching a seven-year peak.

At P. Gagnon & Son, we consider it our job to **give you confidence that your home will be safe and comfortable** through the winter and all year long.

With that duty in mind, we remain fully committed to giving our customers peace of mind during challenging times. We provide reliable, timely repairs and maintenance for oil and propane equipment. Our veteran



Mark Gagnon

technicians have a combined 250 years of experience. Our customers can take advantage of fuel-price protection and monthly budget plans in the spring and avoid unexpected energy expenses.

We hope you continue to place your faith in P. Gagnon & Son, as we continue to save you

money and keep your home warm, safe and comfortable. We are always on call to help with your home heating needs. Please feel free to contact us, either by phone or through our website.

Warmly,

Mark Gagnon, President

keep us informed

No one wants to be without heat during a cold snap, and automatic delivery ensures that your home has a constant, ample supply of heating oil or propane. P. Gagnon & Son tracks your fuel-usage patterns and monitors outdoor temperatures. When our calculation estimates that your tank is around 30% full, we arrange a delivery.

If you receive automatic propane or oil deliveries, it is crucial that you inform us if your heating patterns have changed. Are you spending more time at home with remote work? Has there been a happy addition to the family? Lots of factors can affect heating-fuel usage.

When you keep us in the loop, we can more accurately assess your energy needs and adjust the timing of your deliveries. Then you don't need to worry about running out of fuel during the heating season.

If you're tired of constantly checking your tank levels, automatic delivery is a perfect solution, with no extra cost! Please call us, and we will be happy to help you.

Win a \$500 Visa gift card

These days, we could all use some extra money in our wallets. Here's your chance!

Just read this newsletter and answer the questions on the enclosed reply card, or go to PGagnon.com/contest to enter. All entries received by **5/18/22** with the correct answers will be entered into a drawing for a \$500 gift card. **Three winners will be selected!**

No purchase necessary. A purchase will not increase chance of winning. See enclosed card for details.



Remember to shovel a path to your tank or fill pipe, and clear and salt your driveway for our driver.



no propane shortage with us

From computer chips to cream cheese, countless goods face supply-chain delays right now. You've probably read the news about shortages and might have concerns about our heating-fuel supply. Do we have enough to keep your home warm this winter?

Happily, P. Gagnon & Son is unaffected by supply-chain issues. We maintain secure fuel-storage facilities and strong relationships with reliable fuel suppliers. As a result, we secured plenty of heating oil and propane well before the cold season began.

Concerns about the global supply chain are warranted, but you don't need to worry about your home heating. As we have for the last **118 years**, P. Gagnon & Son will provide your family with enough heating fuel to keep you comfortable and safe, no matter how cold it gets!



propane safety corner

The winter brings family gatherings and hot cocoa, but it also brings high winds, ice and snowstorms. These seasonal hazards present specific safety concerns for homeowners with propane heating systems. Here are some tips for preparing for a winter storm:

- ✓ Confirm that you have sufficient propane. If necessary, contact P. Gagnon & Son for a pre-storm delivery.
- ✓ Watch for snow and ice accumulation. Proactively remove snow from propane equipment and vents and pay attention to roof accumulation that might fall on your system. After the storm, shovel a clear path to the tank and get your driveway clear of snow and ice.

Once the storm has passed, check your property for downed power lines and damaged propane equipment and lines. Call your utility company immediately if you see safety hazards. Additionally, our team is always available to perform maintenance and repairs!



P Gagnon & Son, Inc
Your Comfort is Our Concern

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don't let your heating system get "sick"

Your home's heating system is an investment in your family's comfort and safety. Maintaining this equipment at its highest level of performance ensures that it won't have problems when you need it most. P. Gagnon & Son is proud to offer priority heating service to all our customers.

For added confidence in your equipment, consider enrolling in one of our oil and propane service plans.

Our plans offer an annual tune-up and parts-and-labor coverage on multiple common repairs. We offer several levels of coverage tailored to your budget.

Unexpected repairs can be costly, but our service plans take the uncertainty out of the equation. Before your heating system gets sick, contact us to enroll.

